## ConexED / PeopleSoft API

Integration of a PeopleSoft Student Information System (SIS) with ConexED's CRM, Early Alerts, Case Management, Cohort Guided Pathways, scheduling system, real-time chat, and video meeting tools brings several benefits for educational institutions. Here are some key advantages of such integration:

# Benefits of a ConexED / PeopleSoft API Integration

### 1. Seamless Data Integration:

Integration between PeopleSoft SIS and ConexED's suite allows for seamless data synchronization. Student information such as enrollment status, academic records, demographic data, and contact details can be shared between systems in real-time. This streamlines data management processes, reduces redundancies, and ensures data consistency across platforms.

### 2. Enhanced Student Support:

Integration enables the seamless flow of information between PeopleSoft SIS and ConexED's tools, empowering advisors and support staff to provide comprehensive and timely support to students. Advisors can access real-time data from PeopleSoft, such as class schedules, academic progress, and course history, within ConexED's CRM, Early Alerts, and Case Management systems. This holistic view of student data enables personalized interventions, early identification of at-risk students, and targeted support to promote student success.



### 3. Improved Communication and Engagement:

Integration with ConexED's real-time chat and video meeting tools enhances communication and engagement between students, faculty, advisors, and support staff. Students can easily connect with advisors and faculty members for virtual meetings, academic advising sessions, and group collaborations. The integration allows for seamless scheduling of appointments, real-time notifications, and secure communication channels, fostering a collaborative and supportive learning environment.

### 4. Personalized Student Experiences:

The integration of PeopleSoft SIS with ConexED's CRM enables personalized student experiences. With access to comprehensive student data, institutions can leverage ConexED's CRM to segment student populations based on various criteria, such as program, academic standing, or major. This segmentation allows for targeted communication, tailored outreach, and personalized support services, enhancing student engagement and satisfaction.





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#### 5. Efficient Workflow Automation:

IIntegration streamlines administrative processes by automating data exchange between PeopleSoft SIS and ConexED's systems. For example, when a student's enrollment status or academic records are updated in PeopleSoft, it can trigger automated actions in ConexED's tools, such as generating early alerts, updating case management records, or dynamically adjusting cohort guided pathways.

This automation minimizes manual data entry, reduces administrative burden, and ensures accuracy and consistency of data across systems.

### 6. Seamless Scheduling and Resource Management:

Integration with ConexED's scheduling system enables real-time access to student data from PeopleSoft SIS during the course registration process. This integration ensures that students have up-to-date information about course availability, prerequisites, and scheduling conflicts. Students can make informed decisions and build their schedules efficiently, while institutions can effectively manage resources, optimize course offerings, and support students in achieving their academic goals.

In summary, integrating PeopleSoft SIS with ConexED's CRM, Early Alerts, Case Management, Cohort Guided Pathways, scheduling system, real-time chat, and video meeting tools facilitates streamlined data management, enhances student support, improves communication and engagement, enables personalized experiences, automates workflows, and ensures seamless scheduling and resource management. This integration empowers institutions to provide a holistic and student-centric educational experience while optimizing administrative processes.